

May 2025 Provider Manual Updates	Page
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<b>Eye Care and Vision Services</b>  <b>(Added verbiage)</b>  AmeriHealth Caritas Louisiana will not limit an enrollee’s free choice of providers by restricting access to eyewear from a single optical lab. Enrollees will be given a choice of using a local provider for eyewear.	69

<p><b>Laboratory Services</b></p> <p>(<b>Removed verbiage underlined</b> since year timely filing is up. No longer needed).</p> <p>Effective May 1, 2024, Coverage of the CPT Proprietary Laboratory Analyses codes <b>0202U, 0223U, 0224U, 0225U, 0226U, 0240U and 0241U</b> will be limited solely to services performed in a (UB-04) facility, observation and/or inpatient setting. These procedure codes are no longer covered in an outpatient setting as such they have been removed from the Louisiana Medicaid Laboratory and Radiology Fee Schedule.</p>	89
<p><b>Physician Administered Drugs</b></p> <p>(<b>Removed</b> the word medication)</p> <p>(Made all changes per 4/23/25 MCO Manual revision).</p> <p>Medically necessary rebate eligible physician-administered drugs. All drugs on the Louisiana Medicaid FFS fee schedules are covered as a medical benefit but also may be elected to be covered in the pharmacy benefit. Rebate eligible drugs that are not on the Louisiana Medicaid FFS fee schedules, may be covered in either the medical benefit, the pharmacy benefit, or both.</p> <p>Physician administered drugs that are included on the PDL have the same preferred status and prior authorization criteria as the PDL, even when billed and paid as a medical benefit (except Antiemetic/Antivertigo Agents therapeutic class). According to 42 CFR 438.3(s)(6), a prior authorization response for a drug shall be provided by telephone or other telecommunication device within 24 hours of a request for prior authorization.</p>	105-106
<p><b>Claim Mailing Instructions</b></p> <p>(<b>Changed verbiage</b> due to Corporate Provider Network Communication Notes)</p> <p>All providers are encouraged to submit claims electronically. For those interested in electronic claim filing, please contact your EDI software vendor or one of the following clearinghouses: Optum/Change Healthcare's Provider Support Line, available via online chat or by calling 1-800-527-8133, option 2, Monday - Friday, 7am to 5:30pm CT. Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday through Friday from 7 AM to 7 PM CT.</p> <p>(<b>Removed verbiage</b>) Change Healthcare's Provider Support Line at 1-877-363-3666 to arrange transmission.</p>	145
<p><b>Standard Appeals</b></p> <p>(Removed verbiage "expedited" since we have a section for expedited) The enrollee, an authorized representative, or provider acting on behalf of the enrollee with the enrollee's written consent may file an appeal either orally or in writing within 60 calendar days from the date on the determination letter.</p>	221