PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Providers

Date: March 6, 2020

Subject: Coronavirus Disease (COVID-19)

Summary: Up-to-date information about COVID-19 is available for health care professionals on the Centers for Disease Control and Prevention (CDC) website at https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html

Background

The CDC is closely monitoring the outbreak of respiratory disease caused by a new coronavirus that was first detected in Wuhan City, Hubei Province, China and continues to spread. On February 11, 2020, the World Health Organization named the disease Coronavirus Disease 2019 (abbreviated "COVID-19").

For any patient meeting criteria for evaluation for COVID-19, clinicians are encouraged to immediately contact your <u>local health department</u> or state health department at 1-800-256-2748 (after hours at 1-800-256-2748) to report a Person Under Investigation (PUI) for COVID-19. For patients who are severely ill with coronavirus-like symptoms, evaluation for COVID-19 may be considered even if a known source of exposure has not been identified.

Evaluation of Patients

You can access a printable resource for health care professionals for the evaluation of patients at https://www.cdc.gov/coronavirus/2019-ncov/hcp/identify-assess-flowchart.html who may be ill with or who may have been exposed to COVID-19.

Number of Cases in your State

*For the cumulative number of cases in your state: https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html.

Other Resources & Alerts that can be found on the CDC website:

Healthcare preparedness tools: https://www.cdc.gov/coronavirus/2019-ncov/hcp/preparedness-checklists.html

^{*}Please note this is updated regularly on Mondays, Wednesdays, and Fridays.

- Reporting a PUI for 2019-nCOV: https://www.cdc.gov/coronavirus/2019-ncov/php/reporting-pui.html
- Healthcare Supply of Personal Protective Equipment: https://www.cdc.gov/coronavirus/2019-ncov/hcp/healthcare-supply-ppe.html
- 2019-nCoV (Coronavirus) Publications: https://www.cdc.gov/coronavirus/2019-ncov/publications.html
- Health Alert Network (HAN): Update and Interim Guidance on Outbreak of 2019 Novel Coronavirus (2019-nCoV) https://emergency.cdc.gov/han/han00427.asp
- Frequently Asked Questions and Answers: Infection and Pregnancy
 https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/pregnancy-faq.html
- What Healthcare Personnel Should Know about Caring for Patients with Confirmed or Possible 2019-nCoV Infection: https://www.cdc.gov/coronavirus/2019-ncov/hcp/caring-for-patients.html
- Frequently Asked Questions and Answers for Healthcare Professionals https://www.cdc.gov/coronavirus/2019-ncov/hcp/faq.html

External Resources from the CDC:

- World Health Organization (WHO) Coronavirus: https://www.who.int/health-topics/coronavirus
- WHO guidance on clinical management of severe acute respiratory infection when novel coronavirus (2019-nCoV) infection is suspected: https://www.who.int/docs/default-source/coronaviruse/clinical-management-of-novel-cov.pdf
- Guidelines for Isolation Precautions: Preventing Transmission of Infectious Agents in Healthcare Settings: https://www.cdc.gov/infectioncontrol/guidelines/isolation/index.html

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your <u>Provider Network Management Account Executive</u>.

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