

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** February 3, 2020

**Subject:** Reminder: Provider training on top denials and tips on how to resolve them.

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the **Top Denials and Tips on How to Resolve Them**.

In this training we will discuss:

- Difference between a rejection and denial
- Top denial codes\* and tips on how to resolve them
- Clear Claim Connection Tool
- Additional Resources

\*New codes have been added to the training.

The webinars will take place on:

Day	Date	Time
Wednesday	February 12, 2020	2:00 p.m. – 3:00 p.m.
Wednesday	February 26, 2020	<b>CANCELLED</b>
Wednesday	March 11, 2020	2:00 p.m. – 3:00 p.m.
Wednesday	March 25, 2020	2:00 p.m. – 3:00 p.m.
Wednesday	April 8, 2020	2:00 p.m. – 3:00 p.m.

**Registration is required.** To register for any of the training dates above, please go to <https://zoom.us/meeting/register/uJUrfuyhqj4itCrVjBo901rfwQZDQ00ISg>.

After registering, you will receive a confirmation email containing information about joining the meeting.

Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the webinar.

**Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

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