

# Louisiana Department of Health Informational Bulletin



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** February 6, 2025

**Subject:** [Informational Bulletin 25-3](#): Place of Service Code 27: Outreach Site/Street For Federally Qualified Health Centers and Rural Health

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**Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.**

**Place of Service Code 27: Outreach Site/Street for Federally Qualified Health Centers and Rural Health Clinics**

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Medicaid has authorized the use of Place of Service (POS) code 27 on November 6, 2024, which was introduced by the Centers for Medicare and Medicaid Services (CMS) effective October 1, 2023. The POS code 27 can be used when providing services in a nonpermanent location, such as a street or public area that is not already described by another POS, where health professionals provide preventive, screening, diagnostic, and treatment services. [Informational Bulletin 24-44](#) includes guidelines on Louisiana Medicaid's use of POS code 27.

Per the [Health Resources and Services Administration \(HRSA\)](#),

"Health centers can provide services to their patients and other residents of their service area at locations outside the health center, such as homeless encampments, parks, and under bridges. Providing care in this way enables individuals experiencing homelessness and others who may avoid medical treatment or face barriers to accessing medical treatment in traditional care settings to access care. We consider these activities to be in your scope of project if:

1. You provide services documented on your Form 5A: Services Provided;
2. Your health center providers (employees, volunteers, or contractors) deliver the services; and
3. You document the services you provide in a health center patient record."

Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) providers may utilize POS 27 based on

[Informational Bulletin 24-44](#) and [HRSA](#) guidance provided on their website. FQHC/RHCs are responsible for confirming with HRSA their eligibility to provide Outreach Site/Street Medicine and appropriate case record documentation.

### **What do you need to do?**

AmeriHealth Caritas Louisiana will update our claims processing system to reflect this change by **March 2, 2025**. AmeriHealth Caritas Louisiana will recycle any impacted claims within 15 calendar days after the system update.

For full details, please see [Informational Bulletin 25-3](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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**Need to update your provider information?** Send full details to: [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).