
To: AmeriHealth Caritas Louisiana Providers

Date: August 5, 2022

Subject: Informational Bulletin 22-23: Reimbursement for Continuous Glucose Monitoring Devices

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Reimbursement for Continuous Glucose Monitoring Devices

Effective with dates of service on or after August 1, 2022, AmeriHealth Caritas Louisiana will change the criteria for long-term continuous glucose monitoring (CGM) devices through the durable medical equipment program.

Prior authorization is required and beneficiaries must meet one of the following eligibility criteria:

- Diagnosis of any type of diabetes with the use of insulin more than two times daily; or
- Evidence of level 2 or level 3 hypoglycemia; or
- Diagnosis of glycogen storage disease type 1a.

CGM devices require a prescription and documentation of medical necessity. In addition, beneficiaries who receive this coverage are required to attend regular follow-up visits with a healthcare provider at a minimum of every six months to assess the on-going benefits. CGM sensor coverage will not change. The lifespan of a CGM sensor varies. The sensor may last 7, 10, or 14 days. The rate on file for CGM sensors incorporates these varying lifespans and represents a monthly rate rather than per unit rate.

AmeriHealth Caritas Louisiana will not consider short-term CGMs as a covered device. AmeriHealth Caritas Louisiana will make system updates and recycle any claims that were paid incorrectly according to this change within 60 days of this notice.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

Missed an Informational Bulletin?

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).

Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.